

Minutes of the Health & Human Services Board & Committee

Thursday, September 11, 2014

Chairs Yerke and Vitale called the meeting to order at 1:00 p.m.

Committee Members Present: Supervisors Gilbert Yerke, Duane Paulson, Jeremy Walz, Bill Zaborowski and Janel Brandtjen. **Absent:** Tom Schellinger and Christine Howard.

Board Members Present: Citizen Members Joe Vitale, Mike O'Brien and Sarah Justin, and Supervisors Janel Brandtjen, Duane Paulson and Bill Zaborowski. **Absent:** Citizen Members Dr. Steven Kulick, Mary Lodes and Lori Cronin, and Supervisor Christine Howard.

Also Present: Legislative Policy Advisor Sarah Spaeth, Deputy Health & Human Services Director Laura Kleber, Adolescent & Family Services Manager Peter Slesar, Public Health Manager Nancy Healy-Haney, Health Officer/Epidemiologist Ben Jones, Senior Financial Analyst Clara Daniels, Matt Masterson of The *Freeman*, Intake & Support Services Manager Jesus Mireles, Human Services Supervisor Lee Salzmann, Economic Support Services Coordinator Debbie Berg and Children & Family Services Manager Lisa Roberts. Recorded by Mary Pedersen, County Board Office.

Committee Agenda Items

Approve Minutes of 8-14-14

MOTION: Paulson moved, second by Zaborowski to approve the minutes of August 14. Motion carried 5-0.

Advisory Committee Reports

Zaborowski said the Aging & Disabilities Resource Center (ADRC) Board heard a very good and informative presentation on dementia from the County's new dementia care specialist. There are currently 844 cases of dementia in Waukesha County and those over age 85 have a 50/50 chance of developing dementia. Timely intervention is key.

Yerke said public input/comments are currently being accepted for the Community Development Block Grant (CDBG) five-year strategic plan.

Future Agenda Items

Zaborowski suggested the presentation on dementia be scheduled for a future meeting.

Schedule Next Meeting Date(s)

- October 9 and 10 (mornings only)

Executive Committee Report of 9-8-14

Yerke said the Executive Committee, at their last meeting, reviewed capital projects. Most are either as-planned or involve a change of scope and there were no major concerns. They also reviewed the scope for the internal audit of the Register of Deeds Office.

State Legislative Update

Spaeth said she is continuing to follow State study committees including one on State treatment courts. She and State Rep. Dale Kooyenga observed the County's drug court last week and met with Judge Bill Domina and Criminal Justice Collaborating Council (CJCC) Coordinator

Rebecca Luczaj to discuss the committee's recommendations, some of which will be voted on next week.

Board Agenda Items

Advisory Committee Reports

O'Brien said he attended the AODA Board and Joint Conference Committee joint meeting and regular business items were taken up. The Inter-Agency Program for Intoxicated Drivers (IPID) Committee heard a presentation on a new treatment center in downtown Waukesha and staff there are pursuing County certification. O'Brien said it sounds as though they are doing well and providing a valuable service.

Announcements

Vitale advised of articles pertaining to the heroin epidemic by columnists Jessica McBride and Matt Masterson, and an article from the *Wall Street Journal* titled "U.S. to Allow Pharmacies to Take Back Unused Prescription Drugs."

Combined Committee and/or Board Agenda Items

Ordinance 169-O-058: Accept State Of Wisconsin Department Of Justice Grant And Modify Waukesha County Department Of Health And Human Services' 2014 Budget To Authorize Grant Expenditures (Committee)

Slesar discussed this ordinance which authorizes the Department to accept \$16,000 of Juvenile Accountability Block Grant funding from the State for 2014. The grant will be used to pay for a contract with Carroll University. The study will evaluate the Adolescent & Family Services Division's aggregate data, determine how well the division is tracking factors that seem to play a role in repeat delinquency, and evaluate how well the programs are working. The grant requires a local match of 10% consisting of in-kind services to be performed by the Department in support of the Carroll University study. This will be absorbed in the Department's existing 2014 budget.

MOTION: Paulson moved, second by Brandtjen to approve Ordinance 169-O-058. Motion carried 5-0.

Educational Overview of Public Health Division Services (Combined)

Healy-Haney distributed information on the Public Health Division whose mission is to promote health and wellness, prevent disease and foster community environments that support an atmosphere of positive behavioral choices. The division's professional team includes the Health Office, Public Health Manager, Public Health Nurses, an Epidemiologist, Dietitians, and Public Health Technicians. It is a Level II Public Health Department meaning it is a statutory department with statutorily required programs, seven preventive health programs, and has a Health & Human Services Board. Services and activities include communicable disease containment and control, public health preparedness, the Community Health Improvement Plan and Process (CHIPPP) through community partnerships, adult/child influenza and pneumonia clinic, sexually transmitted infection clinic, HealthCheck child screening program, childhood lead poisoning prevention screenings, chronic disease control and case management; Women, Infants and Children (WIC) nutrition program; and the prenatal care coordination program.

Overview of 2013 Public Health Division Annual Report (Combined)

Jones distributed copies of the Public Health Division's 2013 annual report including CHIPPP priority areas and division highlights. He indicated there were 9,296 incoming phone calls and 3,148 individuals reported to the division for walk-in services. More than 2,000 communicable

diseases and 68 outbreaks were investigated and reported. Healy-Haney said 90% of infants delivered to high risk pregnant women were full term and 95% were within normal birth weights. A significantly high number of children (2,360) received HealthCheck examinations and 1,500 children age 1 to 5 who were at-risk for lead poisoning received a blood lead test. A total of 3,770 women, infants or children were served by the WIC Program and 85% of children enrolled in WIC, who were identified as nutritionally deficient, displayed improvements subsequent to nutrition education, counseling, and intervention. Jones went on to discuss planning efforts and program alignments for the Healthiest Wisconsin 2020 objective, National accreditation standards, and National accreditation domains.

Yerke suggested the division's collaboration with the Parks & Land Use Department on restaurant inspections be included in future reports. Jones agreed and said they are a strong and critical partner, not only for restaurant inspections but also for accreditation.

In response to Justin's question, Healy-Haney said they are always monitoring childhood and global diseases. She said they are very international and they have great partnerships with GE Healthcare, Quad/Graphics, etc. The division is fully prepared to handle cases such as Ebola and staff have undergone the appropriate training and are able to counsel local emergency rooms and emergency care facilities. The management team must be prepared at all times. Staff are monitoring enterovirus and currently there are no reported cases in Waukesha County. She noted the good news is it does not appear to be virulent.

Brandtjen suggested the report also include information on the division's training, preparedness, and the international aspect.

Educational Overview of Intake & Support Services Division (Combined)

Mireles, Salzmann, and Berg were present to give an overview of the Intake & Support Division. Mireles said the division is the "front door" for child protective services, child welfare, and economic support. Incoming calls could include reports of child abuse/neglect, parenting conflicts, etc. Many services are mandated by the State and the State Division of Children and Family and the State Department of Health Services oversees the division's practice. Caseloads are maintained on a statewide computer system whereby staff can review family history, even from other counties. It is the division's philosophy that all children deserve protection in a safe and permanent home and that parents as caregivers are viewed as the primary authority in the family and are most accountable for the safety and security in their family. In 2013 there were about 5,000 referrals to the division resulting in 1,700 child abuse/neglect reports and staff interviewed and assessed about 717 children.

Salzmann explained the intake and investigative process in detail. The division's priority is to keep a child safe in their home with additional services, if necessary, with the hopes of eliminating the need for future services. Placement outside the home occurs only when necessary as it is a very traumatic experience for children. Salzmann said the Shared Services Unit is responsible for after-hours crisis, available 24/7, and coordinating volunteer services and volunteer transportation. He noted there are 115 regular volunteers and about 19 drivers who annually, drive over 100,000 miles. This unit also manages the home and financial aspect which acts as the protective payee for individuals who need help managing their money. The Kinship Program is another segment in this division which helps relatives who care for children such as grandchildren. They are reimbursed for part of the costs needed to care for the child. Salzmann said a huge component of the division is daycare certification which ensures the quality of the daycare being provided. Salzmann said Crisis Respite Daycare is a "godsend" to many individuals whereby he referred to those in the Kinship Care Program as an example.

Berg explained the Economic Support Program which includes the FoodShare, BadgerCare and child care programs. Waukesha County is part of the Moraine Lakes Consortium (and includes four other counties) and everything is run through a call center. Applications can also be completed online which are processed in Janesville. Berg referred to it as a very efficient process. Additional temporary employees were hired to handle an anticipated increase in calls due to the Affordable Care Act. Included in Economic Support is the Fraud Program of which Waukesha County is the lead and includes other counties. So far in 2014 there have been 167 cases of suspected fraud totaling about \$300,000. Berg discussed performance standards imposed on the Consortium by the State. She noted that Waukesha County is meeting all performance standards, etc. and received the 2013 Child Care Certificate of Excellence.

Educational Overview of the Children & Family Services Division (Combined)

Roberts distributed statistics and staffing levels for the Children & Family Division which includes the following units: Permanency Services, Child Protective Services, Children's Long Term Support, and Birth to Three. Permanency Services and Child Protective Services focus on kids who have either been abused or neglected or are at risk of abuse or neglect. Issues could include drug and alcohol, mental health, financial, parenting deficits, etc. Reunification and keeping kids safe in their home is the primary objective. If this is not possible, a transfer of guardianship or TPR (Termination of Parental Rights) and adoption will be pursued.

Children's Long Term Support and Birth to Three units involve children with special needs. This involves both County and Lutheran Social Services workers who administer the Autism Waiver, Non-Autism Waiver, and Family Support programs. Roberts said this area specializes in kids who have chronic conditions and who will need supportive services their entire lives just to function within the community or within their families' home. It includes both state and federal funding. Roberts discussed the services in detail. Typically there are eight to twelve new referrals each month and wait lists, while prioritized, continue to exist despite best efforts which she explained further.

Additional initiatives include Trauma Informed Care, Drug Affected Infants, Intensive Permanency Services, Organizational Effectiveness, and Parent Cafes.

Roberts reviewed the multitude of performance standards staff must follow as directed by the State, the high cost of foster care and residential facilities, and the many contracted services. Once these children turn 18, staff help transition them into adult services if necessary.

In response to Yerke's question, Roberts briefly discussed financial hardships of various contracted agencies and increasing caseloads.

MOTION: Paulson moved, second by Brandtjen to adjourn the committee meeting at 3:20 p.m. Motion carried 5-0.

MOTION: Paulson moved, second by Brandtjen to adjourn the board meeting at 3:20 p.m. Motion carried 6-0.

Respectfully submitted,

Janel Brandtjen
Secretary